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March 22, 2020

To our valued Customers,

The mission of Andy's Professional Landscaping is to provide safe, reliable, and courteous service to our customers. We are committed to upholding this mission during this most challenging time.

In these difficult times, the safety of our customers and employees remains our primary goal. We are in the midst of a global response to the COVID-19/Coronavirus pandemic. On March 16, we released a statement outlining the Andy's Professional Landscaping response to the Coronavirus focusing on quarantine procedures, basic hygiene, as well as cleaning and disinfecting practices. Similarly, we have instructed all employees to follow CDC guidelines to help prevent the spread of the coronavirus. This includes frequent hand washing and disinfecting, avoiding close personal contact, staying home if you are experiencing symptoms or feeling sick, covering coughs, and sneezes, frequently cleaning surfaces, and other similar guidance.

Beyond our concerns for our employees, all of us at Andy's Professional Landscaping intend to continue our service commitments to meet customer needs. Andy's Professional Landscaping recognizes that our customers have needs that must be met, regardless of difficulties because they themselves have responsibilities they must meet. We understand that, respect that, and will support that. The Andy's Professional Landscaping team will do all we can to ensure our service is available to you throughout this crisis. In order to continue service during this unpredictable time, there will undoubtedly be many changes to service schedules as we accommodate the employees, vendors, and clients who may become ill due to the virus. We will remain flexible to meet your needs, at the same time requesting your flexibility as we adjust to multiple uncertainties across our business model.

This is a uniquely challenging time for everyone – businesses and customers alike. Andy's Professional Landscaping is committed to working diligently to ensure we support our customers now and for many years to come. Thank you for your understanding, patience, and support.

Sincerely,

Amy L Gehrke President, Andy's Professional Landscaping